

Return, Refund, and Exchange Request Form

Thank you for shopping with D'Ophir. If you need to initiate a cancellation, return, refund, or exchange, please complete the form below and send it to info@dophir.com. Our team will review your request and respond within 3 business days.

Customer Information

- **Full Name:** _____
- **Email Address:** _____
- **Phone Number:** _____
- **Order Number:** _____

Request Details

- **Request Type:** (Please check one)
 - Return
 - Refund (For Store Credit Only)
 - Exchange
 - Cancellation
- **Reason for Request:** (Please check one)
 - Size/Fit
 - Wrong Item
 - Damage/Defect
- **Describe the Issue:**

- **Photographic Evidence:** (Attach clear photos and videos of the item showing the issue if applicable.)

Item Details

- **Item Name/Description:** _____
- **Size:** _____
- **Color:** _____
- **Date Received:** _____

Important Notes:

- For Refund, Returns & Exchange, please do not ship the item until your request has been reviewed and approved by our team. Approved returns will be provided with detailed return instructions.

- All return shipping, taxes, and any related fees are the responsibility of the customer.
- Items must be securely packaged and in their original packaging to avoid damage during return transit. D'Ophir is not responsible for any damage or loss during shipping.
- Returns will only be processed after the item has been inspected and approved.

By submitting this form, you confirm that you have read and agree to our **Return, Refund, and Exchange Policy**.

For any questions or assistance, please contact us at info@dophir.com